

April 2021

NDAEB COVID 19 UPDATE

The National Dental Assisting Examining Board (NDAEB) continues to monitor and adapt to the national concerns related to the novel coronavirus (COVID-19). Our first priority is the health and well-being of our candidates, our examiners and our staff. The NDAEB is guided by the [Public Health Agency of Canada](#), and [local public health authorities](#) in the communities in which we conduct examinations. The NDAEB is located in Ottawa, Ontario and subject to the laws of Ontario and Canada.

Effective Thursday, April 8, 2021 at 12:01 a.m., the Ontario government issued a State of Emergency and province-wide Stay-at-Home order requiring everyone to remain at home except for essential purposes. Organizations like the NDAEB, are required to ensure that any person who performs work for the business or organization conducts their work remotely, with limited exception. Therefore, all NDAEB personnel are now working remotely.

Further to our previous updates, please note the following important information:

1. NDAEB registration for Written Examination and the Clinical Practice Evaluation is unaffected and is available on-line through our web site www.ndaeb.ca.
2. Written examinations are currently expected to proceed as scheduled in June.
3. Clinical Practice Evaluations are currently expected to proceed as scheduled for all registered candidates.
4. Processing of International Applications may be delayed by up to 4 weeks. Allow at least 6 weeks for reply.
5. Release of NDAEB Certificates may be delayed by up to 4 weeks. Allow 6-8 weeks for processing. Letters verifying that you hold the NDAEB certificate may still be available through the [Candidate Portal](#).
6. Payments for invoices received by mail may be delayed by up to 4 weeks.
7. **Testing Centres**
NDAEB aims to offer testing centres in all regions across Canada where there is a Dental Assisting program. With that said, candidates must understand that while we make every effort to schedule exams at these locations, site availability is not a guarantee due to Covid-19. Seating and availability at test centres are limited and seats are scheduled on a first come-first served basis.

8. On-line Remote Proctoring

Demand for the June examinations is very high. All seats in computer testing centres will likely be filled. Any candidates that cannot be placed at their preferred location, will be scheduled at the next closest available exam site and/or may be required to test by Online Remote Proctoring. Affected candidates will receive information and directives for taking the exam by Online Remote Proctoring.

9. NDAEB Preparation Exams can be used to prepare for the national examination. They are available through the NDAEB [Candidate Portal](#) to **registered candidates only** and are reflective of the national exam content.

Wishing you every success and health,



Stephen Grundy
Chief Administrative Officer/Registrar